

QUALITY POLICY

Champion Engineers aim to deliver a high quality service with a personalised touch for our clients. In all disciplines of engineering design and drafting, Champion Engineers strives to produce the most appropriate solutions which best meet our clients requirements in technical and economic terms taking into account not only the initial upfront costs but the full life cycle cost of projects.

Our team of experienced personnel are committed to high standards and professionalism and this is reflected in the satisfaction of our clients.

We define our quality objectives in the key areas of:-

- Maintaining a functional quality management system that complies with the requirements of the internationally recognised standard AS/NZS ISO 9001:2008;
- Continually improving the effectiveness of our quality management system;
- Achieving a high level of customer satisfaction through clear and accurate communication, although understanding of all requirements, and the delivery of services that are on time and cost-effective;
- Achieving a high level of employee satisfaction through appropriate training, support, and promotion of quality objectives and responsibilities.
- A framework of internal processes is established at Champion Engineers to ensure our quality objectives are current, well defined, monitored, and achieved.

These internal processes focus on:-

- Integrating the needs of our customers, regulators and employees into the planning and development of our services;
- Defining policies and procedures to assist us to comply with our legal, commercial, quality, safety and environmental requirements;
- Providing a functional and safe working environment that promotes individual excellence, and offers an effective basis for technical collaboration and innovation;
- Defining measurable targets for quality objectives;
- Recording and analysing our level of achievement

The Champion Engineers Director is committed to providing the leadership, resources and infrastructure necessary to implement this framework and achieve our quality objectives.



Naveen Sharma

DIRECTOR

Document Owner: Champion Engineers Pty Ltd	Approved by: Company Director	Page 1 of 1
Date of first Issue:- 20/01/2015	Date of last Issue:- 20/01/2021	Date of next Issue:- 20/01/2022